***Job Description***

**Title:** Ride Operator

**Department:** Outside Park Operations

**Reports to:** Lead Ride Operator/ Park Supervisor

**Job Summary:** The Ride Operator is responsible for the proper and safe operation

of their assigned attraction, in accordance with established policies and procedures. Provide excellent customer service to each and every guest that comes through the business.

**Ride Operators must be able to meet/accomplish the following:**

-Be sixteen (16) years of age or older

**-**Follow Splash City Adventure’s dress code

-Greet guests at attractions with friendly behavior and a smile throughout the entire shift

-Be familiar with aspects of Splash City Adventure e.g., ticket sales, areas of the park, food service locations, and daily park entertainment

-Clean ride at beginning of shift and maintain cleanliness throughout the day. (This includes sweeping ride area, cleaning ride structure and seats, and other areas that may detract from the appeal of the ride.)

-Clearly provide verbal instructions to guests at the start and end of each ride

-Load and unload guests in a safe manner, including children and guests with special needs

-Operate assigned attraction in accordance with proper procedures

- Closely monitor ride, ride area, and guests to ensure safe operation

-Able to deal with increased noise level from rides/guests

-Stay focused on safe operations of the ride even with outside guest interactions happening

-Complete assigned end of shifts tasks e.g., cleaning floors, tables, arcade games, rides, general park areas

-Follow verbal and written directions from Lead and Supervisor.

-Able to follow safety practices and be safety conscious, such as, verifying safety restraints and safety latches.

-Able to work in teams or independently as needed.

-Communicate clearly both verbally and in writing with others.

**Physical Abilities:**

-Able to move equipment which may include pushing, pulling, and lifting.

-Able to stand for extended periods of time.

-Able to work in a possibly noisy environment.

-Should have full use of both arms and legs to operate equipment/rides and have ability to climb over minor obstacles.

-Able to work during a variety of weather conditions such as hot summer days; cold winter days; or other conditions such as rain and wind.

-Able to lift possibly heavy equipment or people (approx. 40 lbs.).